
STATE OF IOWA DEPARTMENT OF

Health ^{AND} Human

SERVICES

FFS Iowa Health Home Program IMPA

April 2023

IMPA Training

- [Introduction](#)
- [Objectives](#)
- [Logging on](#)
- [The Home Screen](#)
- [Member Look Up and Eligibility](#)
- [Member Enrollment Request](#)
- [Enrollment/Disenrollment/Transfer Request Scenarios](#)
- [Updating an Assessment and/or Tier Change](#)
- [Member Disenrollment](#)
- [Uploading a CASH](#)
- [Uploading a Residential Setting Member Assessment](#)
- [Uploading Documentation for Chart Reviews](#)
- [Uploading, Viewing, and Editing a Critical Incident Report](#)
- [Available Reports](#)
- [Contact Information](#)

Iowa Medicaid Portal Access

Introduction

- What is IMPA?

IMPA is a portal the Health Homes use to manage enrollment and disenrollment for your fee-for-service member, make updates to the member's assessment, upload and view documents, as well as utilize reports to manage the Medicaid population.

- Who would benefit from IMPA?

Health coaches, care coordinators, and billing staff are some of the staff that may utilize IMPA for the Health Home program. It is important to provide access to any staff that will be managing this patient population and attesting for payment.

Iowa Medicaid Portal Access Objectives

- Objectives
 - Understand how to submit an enrollment request, update an assessment, upload and view documents, view member demographic and eligibility information, or disenroll a fee-for-service member.
 - Learn the reporting functions within IMPA to know when members are actively enrolled and assessments are coming due.

How to obtain IMPA access

- Navigate to <https://secureapp.dhs.state.ia.us/imp/Default.aspx>
Click the hyperlink “Click here for the User Registration Guide”

Once you have created your profile you will be redirected to the login page.

Health Home IMPA Access

- For Health Home IMPA access, complete and submit the Health Home IMPA Access Request Form: <https://www.tfaforms.com/5057291>
 - Health Home IMPA access includes access to:
 - Member Lookup
 - Health Home Reporting
 - File upload
 - CSA
 - Health Home
 - HCBS Residential Assessment
 - Critical Incident Report
- Note: If you currently have IMPA access but do not have access to one or more of the components listed above, complete and submit the Health Home IMPA Access Request Form using the link above.
- If you have IMPA access questions/issues or need assistance with completing the IMPA Access Request Form, please email the IMPA Support team @ impasupport@dhs.state.ia.us.

Access to other Information for Heath Homes

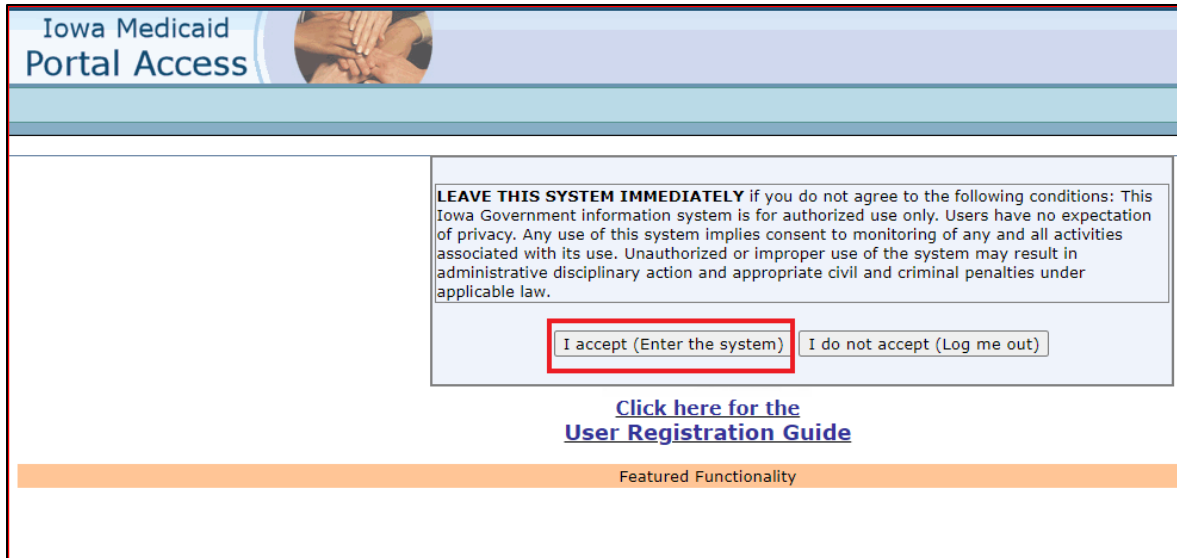
- [HCBS Residential Assessment Form](#)
- [Client Participation Access Form](#)
- [To find Informational Letters](#)
- To subscribe to Informational Letters, contact impasupport@dhs.state.ia.us
- [Integrated Health Home Provider webpage](#)
- [Chronic Condition Health Home Provider webpage](#)

IMPA Training

Logging On

Logging On

Once signed into IMPA you will be asked to accept conditions of the program.



Iowa Medicaid
Portal Access

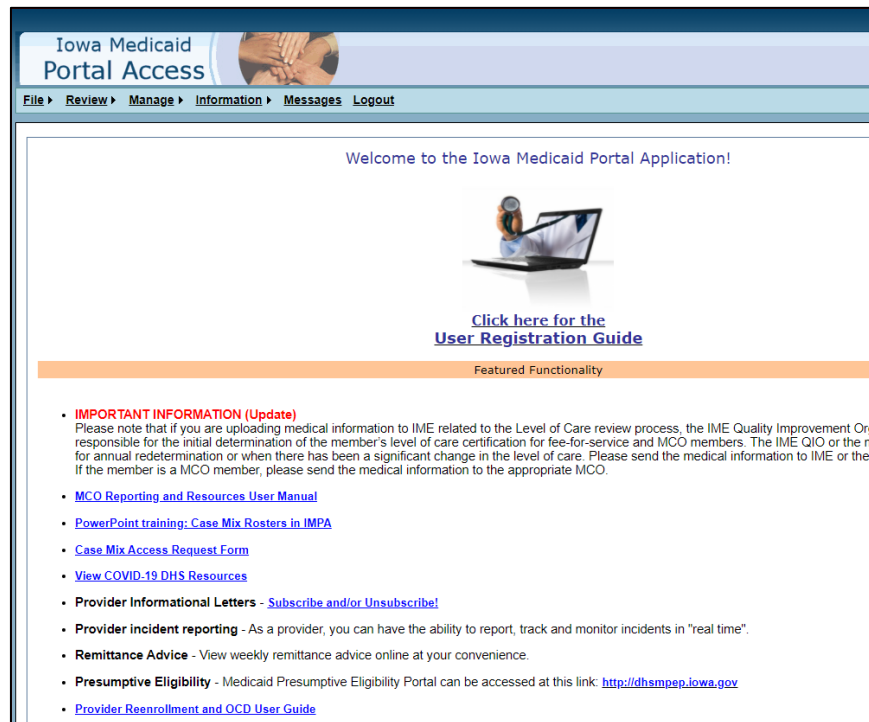
LEAVE THIS SYSTEM IMMEDIATELY if you do not agree to the following conditions: This Iowa Government information system is for authorized use only. Users have no expectation of privacy. Any use of this system implies consent to monitoring of any and all activities associated with its use. Unauthorized or improper use of the system may result in administrative disciplinary action and appropriate civil and criminal penalties under applicable law.

[Click here for the User Registration Guide](#)

Featured Functionality

Logging On (continued)

- Once signed into IMPA this is your home screen.



Logging On (continued)

- When logging into IMPA for the first time you will be directed to choose three security questions that will be used for password resets and maintenance of your account.
 - Choose a security question from the dropdown box, answer the question.
 - You must choose 3 different security questions.
 - When all 3 questions have been chosen and answered, click on the SAVE button. This will record your answers and you will be directed to the main portal page.
 - (Only you will know these secret questions and answers. If you forget them, Iowa Medicaid staff will not be able to help you in retrieving them.)



The screenshot shows the 'Iowa Medicaid Portal Access' interface. At the top, there's a header with the text 'Iowa Medicaid Portal Access' and a small graphic of a family. Below the header, there's a section titled 'Instructions' which states: 'These are the security questions that you will need to answer if you need to reset your password. Choose 3 different questions and enter your answers.' Below this, there's a list of 20 security questions. The first question, 'What was your childhood nickname?', is selected and its dropdown menu is open, showing a list of options including 'What was your first childhood nickname?'. To the right of the questions, there are three empty text input fields for answers. At the bottom right of the question list, there is a 'Save' button. The footer of the page mentions 'Department of Human Services'.

IMPA Training

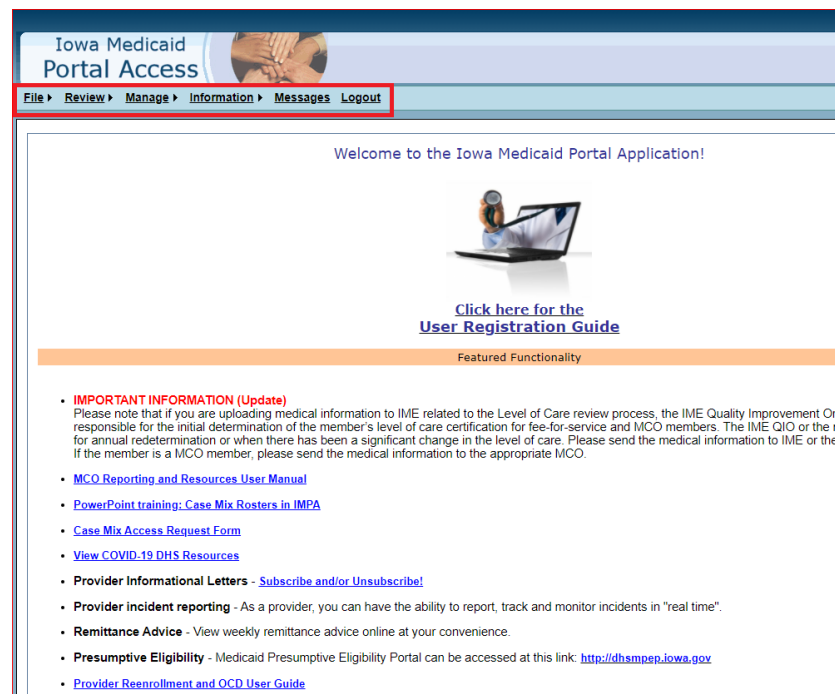
The Home Screen

The Home Screen

At the top of the IMPA Home Screen are the functions of IMPA. Please note that capabilities shown below may vary slightly from what you see when logged in.

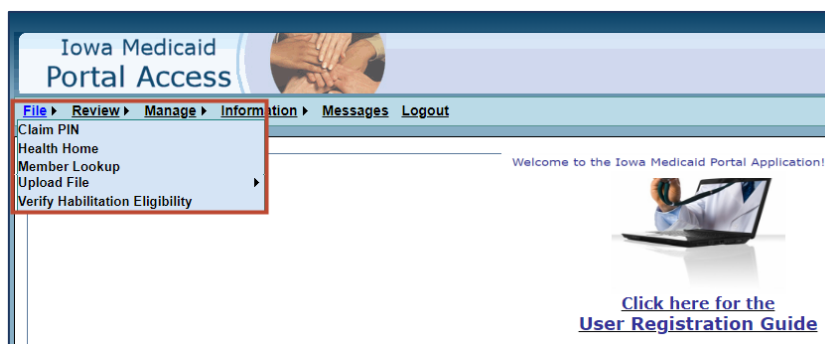
The tabs across the top:

- File
- Review
- Manage
- Information
- Messages
- Logout

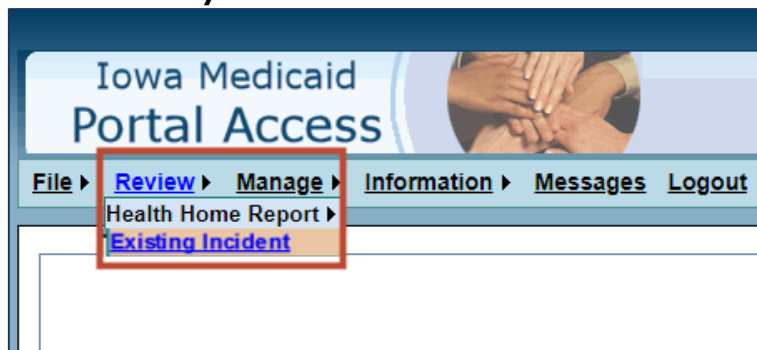


The Home Screen (continued)

- Hovering over file, you will work with Health Home, Member Lookup, and Upload File.



- Hovering over Review, you will work with Health Home Report and Existing Incident



IMPA Training

Member Look-Up & Eligibility

Member Lookup

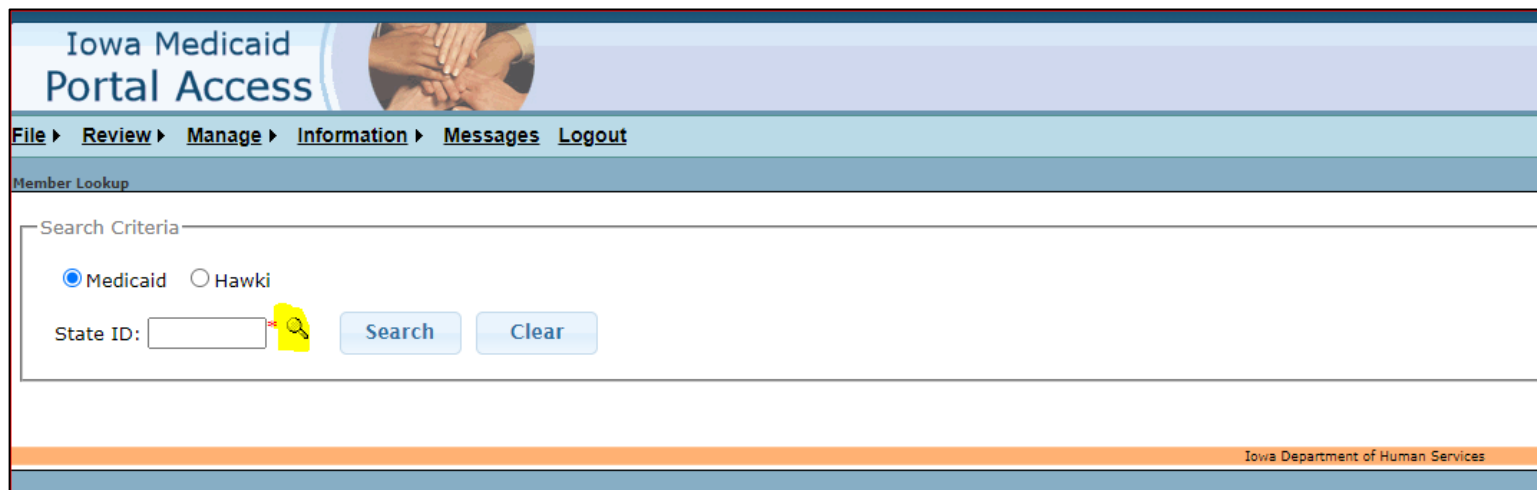
- Member Lookup is used to look up a member using their State ID.
- Navigate to File. Select “Member Lookup”
- Enter the member’s State ID - selecting Medicaid or Hawki will impact your search
- Click “Search”



The screenshot shows the 'Iowa Medicaid Portal Access' interface. At the top, there is a navigation bar with links: [File](#) ▶ [Review](#) ▶ [Manage](#) ▶ [Information](#) ▶ [Messages](#) [Logout](#). Below this, the page title is 'Member Lookup'. The main content area is titled 'Search Criteria' and contains two radio buttons: ☒ Medicaid and ☐ Hawki. Below the radio buttons, there is a text input field labeled 'State ID:' followed by a magnifying glass icon. To the right of the input field are two buttons: 'Search' and 'Clear'. Red rectangular boxes highlight the 'State ID:' input field and the 'Search' button.

Advanced Search

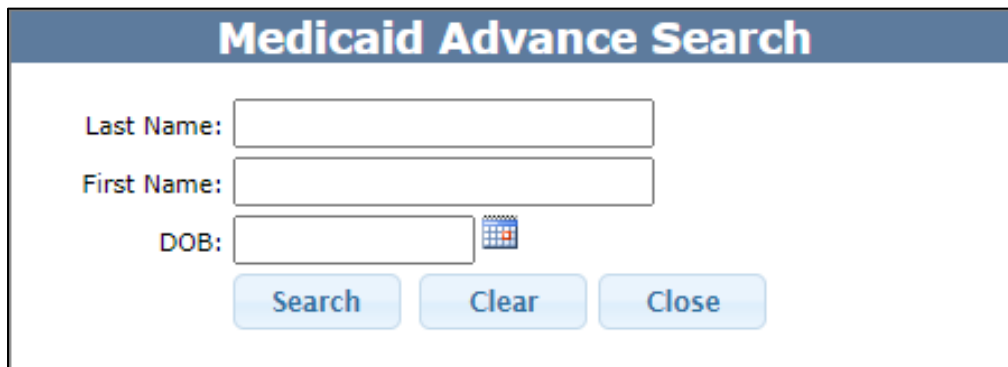
- The Advanced Search option allows you to search for a member using the member's name and/or date of birth
 - Click on “Member Lookup”
 - Click the spyglass next to “State ID”



The screenshot shows the Iowa Medicaid Portal Access interface. At the top, there is a header with the text "Iowa Medicaid Portal Access" and a small image of hands. Below the header is a navigation bar with links: File, Review, Manage, Information, Messages, and Logout. The main section is titled "Member Lookup". Under "Search Criteria", there are two radio buttons: "Medicaid" (selected) and "Hawki". Below this, there is a "State ID:" label followed by a text input field and a yellow spyglass icon. To the right of the input field are two buttons: "Search" and "Clear". At the bottom right of the page, there is a footer that reads "Iowa Department of Human Services".

Advanced Search (continued)

- A search box will open
- Enter the member's last name, first name, and/or date of birth
- Click "Search"




The image shows a web form titled "Medicaid Advance Search". It contains three input fields: "Last Name:", "First Name:", and "DOB:". The "DOB:" field has a calendar icon to its right. Below the input fields are three buttons: "Search", "Clear", and "Close".

Medicaid Advance Search

Last Name:

First Name:

DOB: 

Advanced Search (continued)

- The first 15 active and tentative members will display
- You can choose from the list by clicking “select” OR modify the search for narrowed results.
- Click “Close” to close the Medicaid Advance Search screen

Iowa Medicaid Portal Access

File ▶ Review ▶ Manage ▶ Information ▶ Messages ▶ Logout

Member Lookup

Search Criteria

☒ Medicaid ☐ Hawki

State ID: Search Clear

Last Name:
First Name:
DOB:

Currently showing 15 members. Please select one OR refine search to continue.

State ID	Name	Birth Date
Select		
Select		
Select		
Select		
Select		
Select		
Select		
Select		
Select		
Select		
Select		
Select		
Select		
Select		
Select		

Member Tab

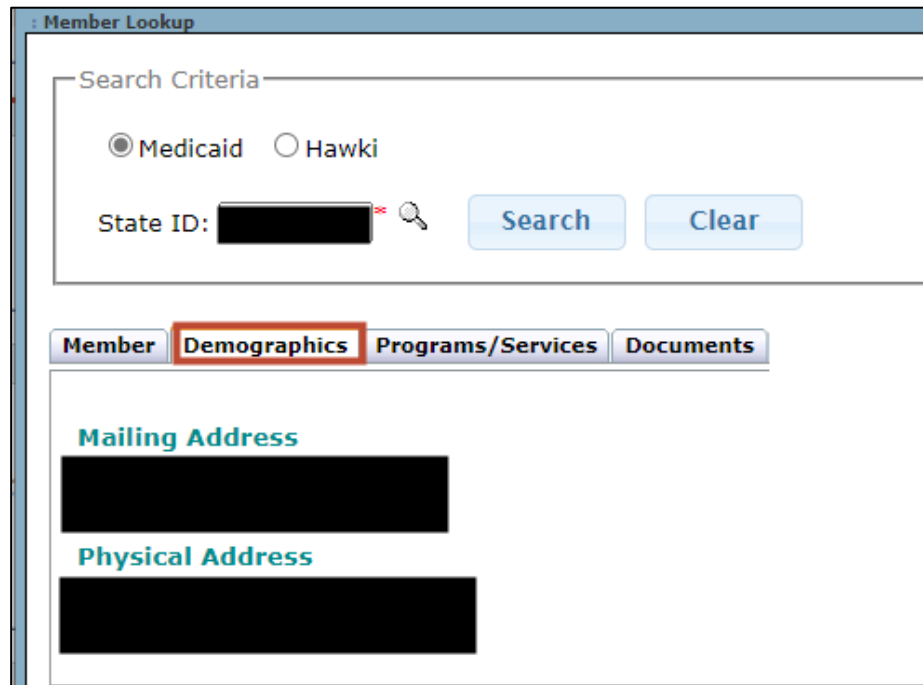
- The Member tab displays the member's name, Medicaid State ID, DOB, gender, and Medical Exempt Status.

The screenshot shows a web application titled "Member Lookup". It features a search section with radio buttons for "Medicaid" (selected) and "Hawki", a text input for "State ID" (redacted), a magnifying glass icon, and "Search" and "Clear" buttons. Below the search section is a tabbed interface with four tabs: "Member" (highlighted with a red box), "Demographics", "Programs/Services", and "Documents". The "Member" tab displays the following information:

Medicaid State ID	Member Name	Medical Exempt Status
[Redacted]	[Redacted]	Not Medically Exempt
Date of Birth	Gender	
[Redacted]	Female	

Member Demographics Tab

- The Demographics tab displays the member's:
 - Mailing address
 - Physical address



The screenshot shows a web application window titled "Member Lookup". Inside, there is a "Search Criteria" section with two radio buttons: "Medicaid" (selected) and "Hawki". Below this is a "State ID:" label followed by a blacked-out text field and a magnifying glass icon. To the right are "Search" and "Clear" buttons. Below the search section is a tabbed interface with four tabs: "Member", "Demographics" (highlighted with a red box), "Programs/Services", and "Documents". Under the "Demographics" tab, there are two sections: "Mailing Address" and "Physical Address", each followed by a blacked-out text field.

Member Programs & Services Tab

- The Program/Services tab identifies the programs and services the member is eligible for.
 - Shown below is a member with full Medicaid, Health Home eligible, and approved for Children's Mental Health Waiver.
 - Please note the following identifiers in red below
 - For a list of Medicaid program codes see [Looking up member & eligibility](#) slide

File ▶ Review ▶ Manage ▶ Information ▶ Messages Logout

Claim PIN
Health Home
Member Lookup
Upload File

State ID: [REDACTED] Search Clear

Member Demographics **Programs/Services** Documents

Medicaid Program

Program Code	Program Description	Program Status	Program Effective Date	Elig Review Date
377	Medicaid Facilities (Fip Mhi Or Pmic Care Pmt Only)	Active	02/01/2022	02/28/2023

Long Term Care/Enhanced Services

Program Description	Tier	Program Status	Program Begin Date	Program End Date	Application Date	CSR Due Date	LTC Case Record
CMH	--	Approved	01/04/2022		11/29/2021	12/28/2023	

Member Programs & Services Tab (continued)

- The Program/Services tab also provides access to IMW and CBCM information.
 - To view IMW and CBCM information:
 - Click the “LTC Case Record” active link

Member Demographics **Programs/Services** Documents

Medicaid Program

Program Code	Program Description	Program Status	Program Effective Date	Elig Review Date
377	Medicaid Facilities (Fip Mhi Or Pmic Care Pmt Only)	Active	02/01/2022	02/28/2023

Long Term Care/Enhanced Services

Program Description	Tier	Program Status	Program Begin Date	Program End Date	Application Date	CSR Due Date	
CMH	--	Approved	01/04/2022		11/29/2021	12/28/2023	LTC Case Record

Record Date: 11/03/2022 Program: CMH

Income Maintenance Worker

First Name:	78-CW0A
Last Name:	Caseload
Email:	facilities@dhs.state.ia.us
Phone:	((877) 344-9628

Community Base Case Manager

First Name:	Lucia
Last Name:	Herman
Email:	Lherman@co.jones.ia.us
Phone:	((319) 462-4457

Core Standardized Assessment

Scheduled Date:	
Completed Date:	
Forwarded to IME Date:	
Comment:	--Select--

Service Plan

Start Date:	
-------------	--

Looking up member & eligibility

- Approved program codes

- Full Medicaid Codes

021	023	027	028	060	061	063	064	100	130
131	134	135	136	137	138	140	141	142	143
144	146	246	308	370	372	373	376	377	390
401	403	407	408	409	411	413	417	418	421
423	428	429	431	433	437	438	461	462	463
464	465	481	483	487	488	600	60M	630	631
632	633	634	636	637	638	640	641	642	643
644	645	646	647	731	732	733	734	735	920

- IHAWP Medically Exempt

501	531
-----	-----

IHAWP Examples

IHAWP Medically Exempt

Member	Demographics	Programs/Services	Fostercare	Documents
Medicaid Program				
Program Code	Program Description	Program Status	Program Effective Date	Elig Review Date
501	(Iowa Wellness Plan)	Active	03/01/2021	08/31/2022
Long Term Care/Enhanced Services				
No records found.				

IHAWP Not Medically Exempt

Member	Demographics	Programs/Services	Fostercare	Documents
Medicaid Program				
Program Code	Program Description	Program Status	Program Effective Date	Elig Review Date
531	Adult Expansion Group (Iowa Marketplace Choice)	Active	06/01/2021	12/31/2021
Long Term Care/Enhanced Services				
No records found.				

Member Documents Tab

- The Documents tab allows you to view uploaded member documents
 - Click “Select” to view the document
 - If applicable, click the arrow in the bottom right to advance to the next page to view additional uploaded documents



Member	Demographics	Programs/Services	Documents
Document Type		Document Uploaded	
Select	Service Plan	03/03/2021 11:29 AM	
Select	Case Mgmt Comprehensive Assess	03/03/2021 11:28 AM	
Select	HCBS Residential Member Assessment	02/09/2021 11:23 AM	
Select	MED HABILITATION ADMIT	01/13/2021 12:00 AM	
Select	interRAI Community Mental Health	01/13/2021 09:33 AM	
Select	HCBS Residential Member Assessment	03/02/2020 03:24 PM	
Select	MED HABILITATION ADMIT	01/17/2020 12:00 AM	
Select	Service Plan	02/20/2020 08:42 AM	
Select	interRAI Community Mental Health	01/17/2020 10:22 AM	
Select	MED HABILITATION ADMIT	10/19/2016 12:00 AM	

Page 1 of 3 Pages

IMPA Training

Member Enrollment Request

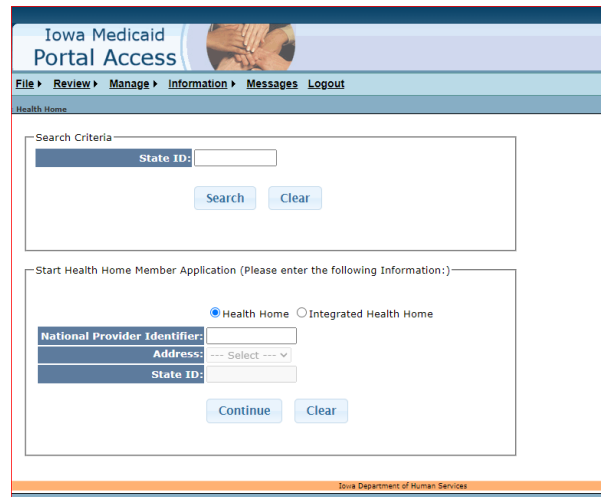
Member Enrollment Request

- Log into IMPA, hover over File and select “Health Home”



Member Enrollment Request (continued)

- The screen shot below shows 2 options:
 - Search Criteria – State ID
 - Start Health Home Member Application
 - Using the radio button select the Health Home type
 - Note: if you are a new Health Home and this is your first time submitting an enrollment request, the Search Criteria section may not appear.



The screenshot displays the Iowa Medicaid Portal Access interface. At the top, there is a header with the text "Iowa Medicaid Portal Access" and a navigation menu with links: File, Review, Manage, Information, Messages, and Logout. Below the header, the page is divided into two main sections. The first section, titled "Search Criteria", contains a "State ID:" input field, a "Search" button, and a "Clear" button. The second section, titled "Start Health Home Member Application (Please enter the following Information:)", contains a radio button selection for "Health Home" (selected) and "Integrated Health Home". Below this, there are three input fields: "National Provider Identifier:", "Address:" (with a dropdown menu showing "Select"), and "State ID:". At the bottom of this section are "Continue" and "Clear" buttons. The footer of the page reads "Iowa Department of Human Services".

Member Enrollment Request (continued)

- Enter National Provider Identifier (NPI)
- Press tab for the address file. The system will show you the address associated with the NPI – click enter or tab
- Enter the State ID
 - Note: **if** an attestation statement appears (this would appear above NPI), attest to the statement by clicking the box next to the statement.

Iowa Medicaid
Portal Access

File ▶ Review ▶ Manage ▶ Information ▶ Messages Logout

Health Home

Search Criteria

State ID:

Search Clear

Start Health Home Member Application (Please enter the following Information:)

☒ Health Home ☐ Integrated Health Home

National Provider Identifier:

Address:

State ID:

Continue Clear

Iowa Department of Human Services

Attestation: ☐ I do hereby attest that this information is true, accurate and complete to the best of my knowledge and I understand that any falsification, omission, or concealment of material fact may subject me to administrative, civil, or criminal liability.

National Provider Identifier:

Address:

State ID:

Member Enrollment Request (continued)

- Click “New”

An enrollment request processed on or after the 20th of the month may miss month-end processing. Requests processed after month-end processing will be considered for assignment in the following month.

☒ Health Home ☐ Integrated Health Home

National Provider Identifier:
Address:
State ID:

Continue Clear

State ID	Assessment Date	Tier	Status	Effective Date	Extract Date	Decision Date	Eligibility Date	Assigned	Diagnosis Codes	Reason
										New

Iowa Department of Human Services

Done Local intranet | Protected Mode: Off 115%

- Click “Verify” after confirming the State ID

Start Health Home Member Application (Please enter the following information):

An enrollment request processed on or after the 20th of the month may miss month-end processing. Requests processed after month-end processing will be considered for assignment in the following month.

☒ Health Home ☐ Integrated Health Home

National Provider Identifier:
Address:
State ID:

Continue Clear

Assessment State ID	Date	Tier	Status	Effective Date	Extract Date	Decision Date	Eligibility Date	Assigned	Diagnosis Codes	Reason
										New

Iowa Department of Human Services

Done Local intranet | Protected Mode: Off 115%

Member Enrollment Request (continued)

- Identify that the State ID matches the patient's name and DOB.
- Click “YES” once verified

The screenshot shows a web application for the Iowa Department of Human Services. The main form is titled "Start Health Home Member Application (Please enter the following Information:)" and contains fields for "Provider Name", "National Provider Identifier", "Legacy Provider Number", "Address", and "State ID". A red warning message states: "An enrollment request processed on or after the 20th of the month may miss month-end processing. Requests processed after month-end processing will be considered for assignment in the following month." Below the form are "Continue" and "Clear" buttons. A pop-up window is overlaid on the right side of the form, containing fields for "State ID:", "Name:", and "Date of Birth:". Below these fields is a red text prompt: "Is this the correct State ID:" followed by a small input field. At the bottom of the pop-up are "YES" and "NO" buttons. The footer of the application shows "Iowa Department of Human Services" and a status bar indicating "Local intranet | Protected Mode: Off" and a zoom level of "115%".

Member Enrollment Request (continued)

- Please notice the buttons under the demographics. If the patient is under any waivers, they will be filled in and require confirmation on another screen.
- Click “YES” to continue

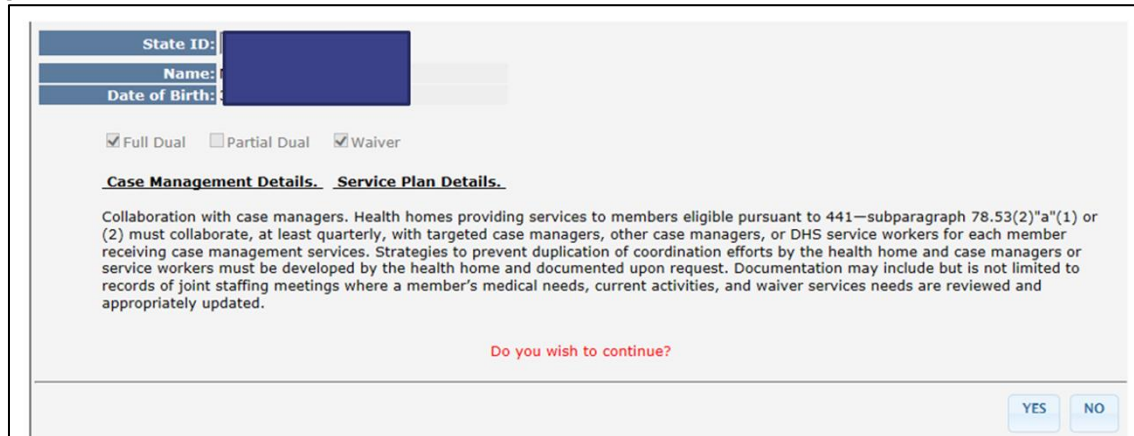
The screenshot shows a web application for member enrollment. The main form is partially obscured by a modal dialog box. The dialog box contains the following fields and options:

- State ID: [Redacted]
- Name: [Redacted]
- Date of Birth: [Redacted]
- ☐ Full Dual ☐ Partial Dual ☐ Waiver
- Do you wish to continue?
- YES NO

A large blue arrow points to the "YES" button. The background form includes fields for Provider Name, National Provider Identifier, Legacy Provider Number, Address, and State ID. It also has radio buttons for "Health Home" and "Integrated Health Home". At the bottom, there is a table with columns: State ID, Assessment Date, Tier, Status, Effective Date, Extract Date, Decision Date, Eligibility Date, Assigned, Diagnosis Codes, and Reason. The footer of the page reads "Iowa Department of Human Services".

Member Enrollment Request (continued)

- If the member has a case manager this screen will display. If the member has CMH Waiver and/or Habilitation, the IHH is the case manager. If this appears please read the disclosure and select “YES” to continue.



The screenshot shows a web form for a Member Enrollment Request. At the top, there are three input fields: "State ID:", "Name:", and "Date of Birth:", each followed by a blue rectangular redaction box. Below these fields are three checkboxes: "Full Dual" (checked), "Partial Dual" (unchecked), and "Waiver" (checked). Underneath the checkboxes are two underlined links: "Case Management Details." and "Service Plan Details.". A paragraph of text follows, stating: "Collaboration with case managers. Health homes providing services to members eligible pursuant to 441—subparagraph 78.53(2)"a"(1) or (2) must collaborate, at least quarterly, with targeted case managers, other case managers, or DHS service workers for each member receiving case management services. Strategies to prevent duplication of coordination efforts by the health home and case managers or service workers must be developed by the health home and documented upon request. Documentation may include but is not limited to records of joint staffing meetings where a member's medical needs, current activities, and waiver services needs are reviewed and appropriately updated." Below this text, the question "Do you wish to continue?" is displayed in red. At the bottom right of the form, there are two buttons: "YES" and "NO".

- This disclosure means that you're agreeing that you will, at minimum, make quarterly contact with the member's case manager to ensure nonduplication of services. In most all cases, the case manager is the Integrated Health Home.

Member Enrollment Request (continued)

- Enter Assessment Date
- Enter Tier
- Enter Relating ICD-I0 Diagnosis Code(s)
- Click “Enroll”

Search Clear

Provider Name National Provider Identifier Legacy Provider Number

Select [Redacted]

Start Health Home Member Application (Please enter the following information:)

An enrollment request **processed** on or after the 20th of the month may miss month-end processing. Requests **processed** after month-end processing will be considered for assignment in the following month.

Health Home Integrated Health Home

National Provider Identifier [Redacted]
Address [Redacted]
State ID [Redacted]

Continue Clear

State ID: [Redacted]
Name: [Redacted]
Date of Birth: [Redacted]
Date of Assessment: [Redacted]
Tier: --Select--
Diagnosis Codes: [Redacted]

Enroll Cancel

State ID	Assessment Date	Tier	Status	Effective Date	Extract Date	Decision Date	Eligibility Date	Assigned	Diagnosis Codes	Reason
										New

Member Enrollment Request (continued)

You have just submitted an enrollment request.

- An enrollment request must be extracted and then processed before final approval of eligibility is established. An enrollment request must be submitted prior to the current month's processing end date to be eligible for enrollment on the 1st of the following month (see [Month End Dates](#) slide).
- An enrollment request can be:
 - Eligible for enrollment and not assigned by the month end process
 - Eligible for enrollment and assigned to the health home by the month end process
 - Not eligible for enrollment at this point in time
 - Pending enrollment. A pending enrollment request is where an existing request for assignment has not been finalized.
 - Enrolled the first of the current month if the member is coming from an MCO. Otherwise, an enrollment request CANNOT be backdated.

Month End Dates 2023

5th Business day before the end of the Month

- January 25, 2023
- February 22, 2023
- March 27, 2023
- April 24, 2023
- May 24, 2023
- June 26, 2023
- July 25, 2023
- August 25, 2023
- September 25, 2023
- October 25, 2023
- November 21, 2023
- December 22, 2023

Member Enrollment Request (continued)

- To finish the enrollment request; complete the attestation and provide the remaining information.

Iowa Medicaid Portal Access

File » Review Manage » Information » Messages Logout

Start Application (Please enter the following information:)

☒ I do hereby attest that this information is true, accurate and complete to the best of my knowledge and I understand that any falsification, omission, or concealment of material fact may subject me to administrative, civil, or criminal liability.

National Provider Identifier: [Redacted]
Address: [Redacted]
State ID: [Redacted]

Continue Clear

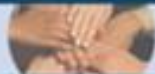
State ID	Assessment Date	Tier	Status	Effective Date	Extract Date	Decision Date	Eligibility Date	Assigned	Reason
1	5/7/2012	3	Enroll	5/21/2012 2:35:23 PM					

Update Cancel

Iowa Department of Human Services

Enrollment Complete!

Iowa Medicaid
Portal Access



File ▶ Review Manage ▶ Information ▶ Messages Logout

Start Application (Please enter the following information:)

Attestation: ☒ I do hereby attest that this information is true, accurate and complete to the best of my knowledge and I understand that any falsification, omission, or concealment of material fact may subject me to administrative, civil, or criminal liability.

National Provider Identifier

Address

State ID

Continue

Clear

State ID	Assessment Date	Tier	Status	Effective Date	Extract Date	Decision Date	Eligibility Date	Assigned	Reason	
	5/6/2012	3	Enroll	5/25/2012 11:00:00 PM	5/25/2012 11:00:00 PM	5/25/2012 11:00:00 PM	6/1/2012	Yes		Update Disenroll
	5/6/2012	3	Enroll	5/10/2012 1:00:00 AM	5/11/2012 1:00:00 AM					

Iowa Department of Human Services

IOWA
HHS

39

IMPA Training

Enrollment/Disenrollment/Transfer Request Scenarios

Member Enrollment/Disenrollment Request Scenarios

Enrollment scenarios

- For an enrollment request submitted on June 15 the member's enrollment would begin on July 1.
- For an enrollment request submitted on June 27 the member's enrollment would begin on August 1.

Disenrollment scenarios

- For a disenrollment request submitted on June 15 the member's disenrollment would occur on June 30.
- For a disenrollment request submitted on June 27 the member's disenrollment would occur on July 31.

Member Enrollment Request Transfer Scenarios

Member Transferring Health Homes:

- The transferring Health Home submits a disenrollment request on June 15. The receiving Health Home submits an enrollment request on June 15, directly after the disenrollment request is submitted. Member enrollment with the receiving Health Home would begin on July 1.
- The transferring Health Home submits a disenrollment request on June 26. The receiving Health Home submits an enrollment request June 27. The member disenrollment would occur July 31 and the enrollment with the receiving Health Home would begin on August 1.

Member Enrollment Transferring From MCO Scenarios

Health Home member transferring from an MCO to FFS:

- An enrollment request is submitted on June 15. The member's enrollment would begin on June 1. You will be able to see this in IMPA as early as June 16.
- An enrollment request is submitted on June 28. The member's enrollment would begin on July 1.

IMPA Training

Updating an Assessment and/or Tier Change

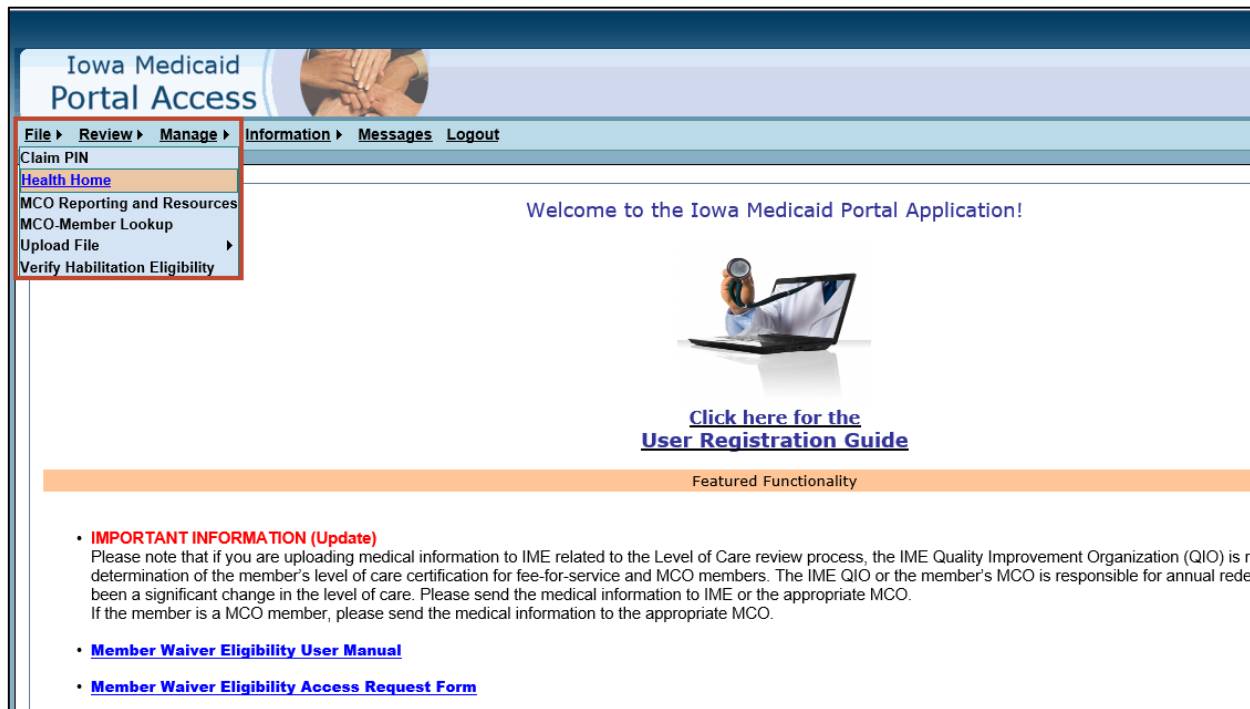
What Does an Assessment Mean?

The assessment for IMPA is the Health Home's review of the member's eligibility to be enrolled in a Health Home.

- The assessment date in IMPA is not the same as the due date for the comprehensive assessment and/or level of care (LOC).
 - The Health Home must conduct a file review of the member that includes functional impairment as defined in the SPA.
 - The file review must be documented in the member's chart.
 - The member's tier must be supported in the documentation.
 - The assessment for IMPA must be conducted annually.
 - If the assessment date is not updated at least annually, at month 13 (month after the due date), the member's tier will change to 0.
 - If the assessment date is not updated in IMPA by month 14 (2 months after due date), the system will automatically disenroll the member.

Updating an Assessment and/or Tier Change

- Log into IMPA, hover over File and select “Health Home”



Updating an Assessment and/or Tier Change (continued)

- Enter State ID
- Click “Search”
- Click “Select”

Search Criteria

State ID:

Name:

	Provider Name	National Provider Identifier	Legacy Provider Number
<input type="button" value="Select"/>			
<input type="button" value="Select"/>			

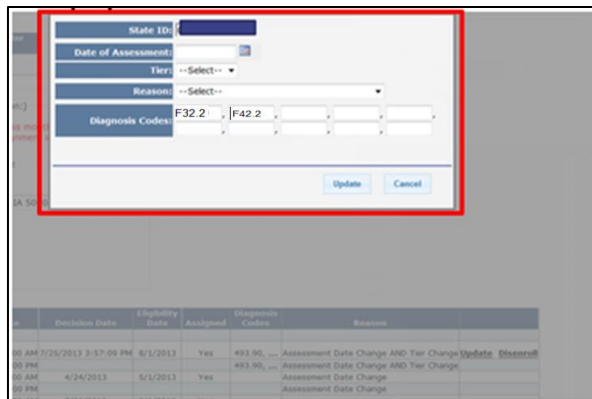
Updating an Assessment and/or Tier Change (continued)

- Click “Update”



State ID	Assessment Date	Tier	Status	Effective Date	Extract Date	Decision Date	Eligibility Date	Assigned	Reason	
[Redacted]	31/2012	1	Enroll	7/25/2012	7/26/2012 7:55:00 AM	7/25/2012	8/1/2012	Yes		Update Disenroll
	31/2012	1	Enroll	6/23/2012	6/25/2012 2:00:00 PM	6/23/2012	7/1/2012	Yes		
	31/2012	1	Enroll	6/12/2012 9:42:55 AM	6/12/2012 1:00:00 PM					

- Enter Date of Assessment, Tier, Reason, and related ICD-10 diagnosis code(s).



State ID: [Redacted]

Date of Assessment: [Redacted]

Tier: --Select--

Reason: --Select--

Diagnosis Codes: F32.2 | F42.2

[Update] [Cancel]

Decision Date	Eligibility Date	Assigned	Diagnosis Codes	Reason
10 AM 7/25/2012 3:57:09 PM	8/1/2012	Yes	493.90, ---	Assessment Date Change AND Tier Change
10 PM			493.90, ---	Assessment Date Change AND Tier Change
10 AM 4/24/2013	5/1/2013	Yes		Assessment Date Change
10 PM				Assessment Date Change

Updating an Assessment and/or Tier Change (continued)

- The reason drop down menu has the selections of:
 - Tier Change
 - Assessment Date Change
 - Assessment Date and Tier Change

IMPA Training

Member Disenrollment

How to Disenroll a Member

- Log into IMPA, hover over File and select “Health Home”



How to Disenroll a Member

(Continued)

- Enter State ID
- Click “Search”
- Click “Select”

Search Criteria


State ID:	<input type="text"/>
Name:	<input type="text"/>

	Provider Name	National Provider Identifier	Legacy Provider Number
<input type="button" value="Select"/>			
<input type="button" value="Select"/>			

How to Disenroll a Member

(Continued)

- Click “Disenroll”

Decision Date	Eligibility Date	Assigned	Diagnosis Codes	Reason	
5/12/2022 8:30:05 PM	6/1/2022	Yes	F33.3		 <u>Update</u> Disenroll
			F33.3		

How to Disenroll a Member (Continued)

- Select the “Reason” for disenrollment
 - (See [Reasons for Disenrollment](#))
- Click “Disenroll”
 - (See [Disenrollment Request Scenarios](#))

State ID: [text box]

Reason: --Select--

Diagnosis Codes: 493.90, 278.02, [text box], [text box], [text box]

[Disenroll] [Cancel]

Decision Date	Eligibility Date	Assigned	Diagnosis Codes	Reason

Reasons for Disenrollment

- Member Requested
 - A member can request to disenroll from the program as this is a voluntary program to participate in.
- Provider Requested
 - A provider can request disenrollment on behalf of a member.
- Death
- Failure to comply to Policy
 - This would be when a member is not abiding by the agreement they signed with the provider. The provider can disenroll them.

The screenshot shows a web form for disenrollment. It includes a 'State ID' text input field, a 'Reason' dropdown menu, and a 'Diagnosis Codes' section with two rows of three input fields each. The 'Reason' dropdown is open, showing four options: '--Select--', 'Member Requested', 'Provider Requested', 'Death', and 'Failure to Comply to Policy' (which is highlighted). At the bottom right are 'Disenroll' and 'Cancel' buttons.

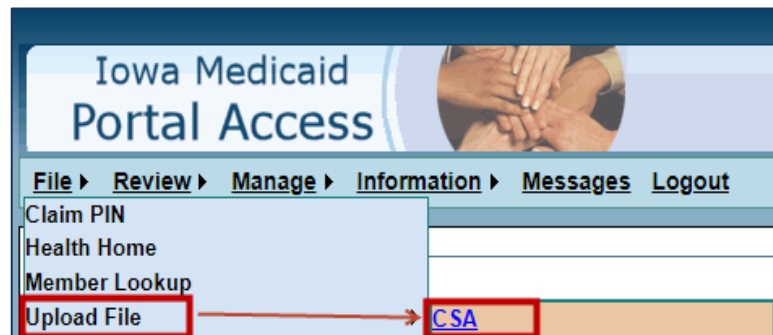
State ID:	<input type="text"/>		
Reason:	<div>--Select--<ul style="list-style-type: none">--Select--Member RequestedProvider RequestedDeathFailure to Comply to Policy</div>		
Diagnosis Codes:	<input type="text"/>	<input type="text"/>	<input type="text"/>
	<input type="text"/>	<input type="text"/>	<input type="text"/>
<div>Disenroll Cancel</div>			

IMPA Training

Uploading a CASH

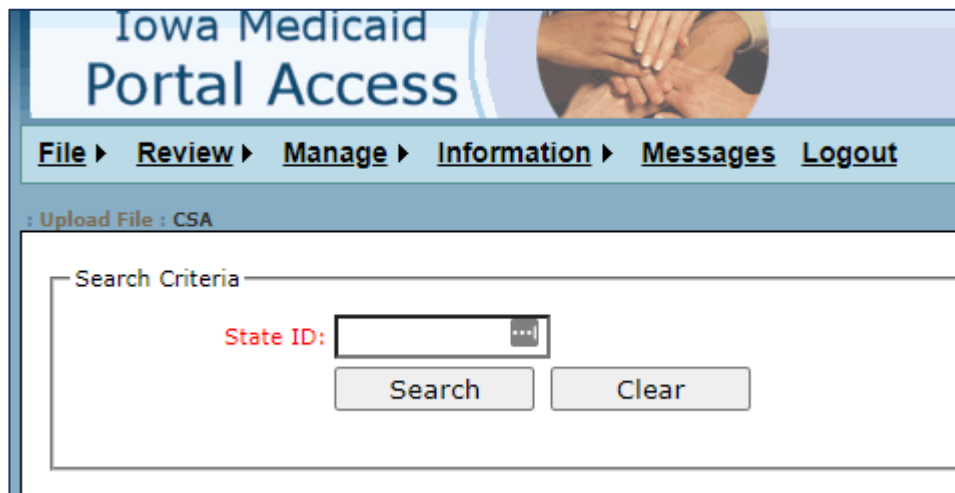
Uploading a CASH

- To upload the CASH and supplemental documents
 - Log into IMPA
 - Go to File > Upload File > CSA
 - This process can be used by the IHHs and Targeted Case Management (TCM) to submit the member's CASH and PCSP along with any supplemental documentation.
 - Note: If you do not have access to the CSA upload file functionality, please request access by completing this form: <https://www.tfaforms.com/5057291>



Uploading a CASH (continued)

- Enter the member's State ID and click "Search"



The screenshot displays the Iowa Medicaid Portal Access interface. At the top, there is a header with the text "Iowa Medicaid Portal Access" and a small image of hands stacked together. Below the header is a navigation bar with links: [File](#), [Review](#), [Manage](#), [Information](#), [Messages](#), and [Logout](#). Underneath the navigation bar, there is a section titled "Upload File : CSA". Below this section, there is a "Search Criteria" area. This area contains a label "State ID:" in red text, followed by a text input field with a dropdown arrow. Below the input field are two buttons: "Search" and "Clear".

Uploading a CASH (continued)

- Document Type: Select “CASH” (Comp.Assess & Social Hist.) when uploading the CASH or any supplemental documents.
- Select a File: Click on “Choose File”. Browse to the location of the file on your computer and select the file you want to upload.
 - If this step does not work, follow the instructions on the page to update your Adobe Flash player; then close and reopen your browser and log into IMPA again).
- Click on “Upload” to begin the upload.

Upload File - CSA

Search Criteria

State ID:

Upload/View Documents (Hide Upload/View Documents...)

State ID:

Member Name:

Date of Birth:

Document Type:

Select a File: No file chosen

Please select file of the following types: .pdf,.doc,.docx,.jpg,.jpeg,.bmp,.gif,.png,.xls,.xlsx,.txt

State ID	Document Type	Document Name	Uploaded User
11501360	Comp. Assess & Social Hist.	11501360-0001-NEW-IMP-1000	11501360

IMPA Training

Uploading a Residential Setting Member Assessment

Uploading a Residential Setting Member Assessment

- Login to IMPA
- Go to File > Upload File > HCBS Residential Assessment
 - Note: A step-by-step instruction on downloading and use instructions can be found here: [HCBS Residential Member Assessment Form Instructions \(state.ia.us\)](https://state.ia.us/hcbs-residential-member-assessment-form-instructions)



Uploading a Residential Setting Member Assessment (continued)

- Enter the State ID and click “Search”.



The screenshot displays the 'Iowa Medicaid Portal Access' interface. At the top, there is a header with the title and a navigation menu containing 'File', 'Review', 'Manage', 'Information', and 'Messages'. Below the navigation menu, a link 'Upload File: HCBS Residential Assessment' is visible. The main section is titled 'Search Criteria' and contains a 'State ID:' label next to a text input field. Below the input field are two buttons: 'Search' and 'Clear'.

Uploading a Residential Setting Member Assessment (continued)

- Select a File: Click on “Choose File”. Browse to the location of the file on your computer and select the file you want to upload.
- Click on “Upload” to begin the upload.



The screenshot displays the Iowa Medicaid Portal Access interface. At the top, there is a header with the text "Iowa Medicaid Portal Access" and a navigation bar with links: "File", "Review", "Manage", "Information", "Messages", and "Logout". Below the navigation bar, there is a section titled "Upload File: HCBS Residential Assessment". This section contains a "Search Criteria" box with a "State ID:" field and "Search" and "Clear" buttons. Below this is a section titled "Upload/View Documents (Hide Upload/View Documents...)" which is highlighted with a red border. Inside this section, there is a "State ID:" field, a "Member Name:" field, and a "Select a File:" section. The "Select a File:" section includes a "Choose File" button, the text "No file chosen", and a note "Please select file of the following type: .pdf". At the bottom of this section is an "Upload" button.

Uploading a Residential Setting Member Assessment (continued)

- Once the document is uploaded an “uploaded successfully” message displays.
- If you are an administrator, you will see all documents uploaded by all users for the State ID.

The screenshot displays the Iowa Medicaid Portal Access interface. At the top, there is a header with the text "Iowa Medicaid Portal Access" and a navigation menu with links: File, Review, Manage, Information, Messages, and Logout. Below the header, a sub-header reads "Upload File: HCBS Residential Assessment".

A "Search Criteria" section contains a "State ID:" input field with a redacted value, a "Search" button, and a "Clear" button.

The "Upload/View Documents" section includes a "State ID:" input field with a redacted value, a "Member Name:" input field with a blue selection bar, and a "Select a File:" section with a "Choose File" button and the text "No file chosen". Below this, it says "Please select file of the following type: .pdf" and has an "Upload" button.

A red-bordered box highlights a confirmation message: "HCBS Residential Setting Member Assessment(HCBSRSA1202021.pdf) uploaded successfully. Assigned Number is 125475."

At the bottom, a table lists uploaded documents. The table has columns: State ID, Process ID, Document Name, Uploaded User, and Date/Time Uploaded. The first row shows a redacted State ID, a redacted Process ID, the document name "HCBS Residential Member Assessment - [redacted].pdf", a blue selection bar for the user, and the date/time "04/08/2021 03:05 PM".

State ID	Process ID	Document Name	Uploaded User	Date/Time Uploaded
Select [redacted]	[redacted]	HCBS Residential Member Assessment - [redacted].pdf	[blue selection bar]	04/08/2021 03:05 PM

Uploading a Residential Setting Member Assessment (continued)

- Once uploaded the document can be viewed, downloaded, or printed. Click on “Select”.

The screenshot displays the Iowa Medicaid Portal Access interface. At the top, there is a header with the text "Iowa Medicaid Portal Access" and a navigation bar with links: "File", "Review", "Manage", "Information", "Messages", and "Logout". Below the navigation bar, there is a section titled "Upload File: HCBS Residential Assessment". This section contains a "Search Criteria" box with a "State ID:" field and "Search" and "Clear" buttons. Below this is a section titled "Upload/View Documents (Hide Upload/View Documents...)" which includes "State ID:" and "Member Name:" fields, a "Select a File:" button, a "Choose File" button, and a "No file chosen" message. Below these fields is a message "Please select file of the following type: .pdf" and an "Upload" button. At the bottom of the interface is a table with the following columns: "State ID", "Process ID", "Document Name", "Uploaded User", and "Date/Time Uploaded". The table contains six rows of data, each with a "Select" button in the first column.

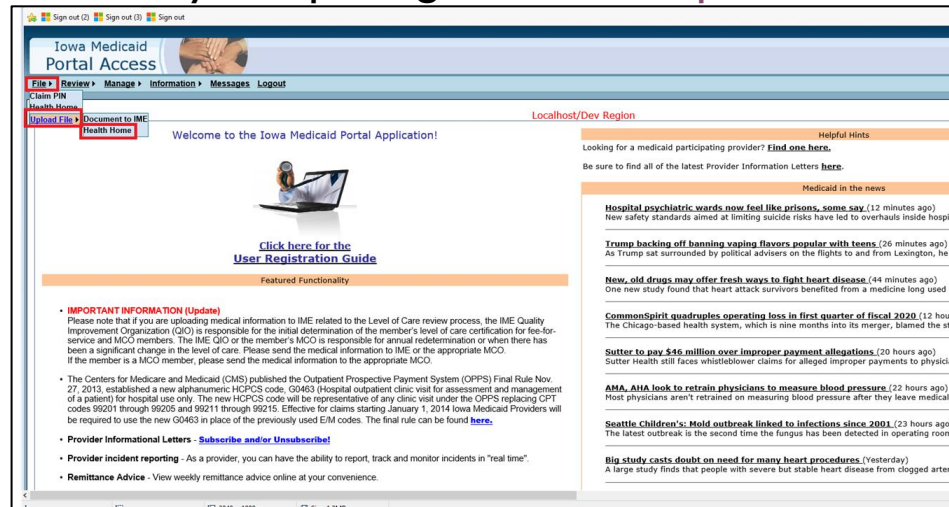
	State ID	Process ID	Document Name	Uploaded User	Date/Time Uploaded
Select			HCBS Residential Member Assessment -		04/08/2021 12:00 AM
Select			HCBS Residential Member Assessment -		04/08/2021 12:00 AM
Select			HCBS Residential Member Assessment -		04/08/2021 12:00 AM
Select			HCBS Residential Member Assessment -		02/01/2021 12:00 AM
Select			HCBS Residential Member Assessment -		02/01/2021 12:00 AM
Select			HCBS Residential Member Assessment -		02/01/2021 12:00 AM

IMPA Training

Uploading Documentation for Chart Reviews

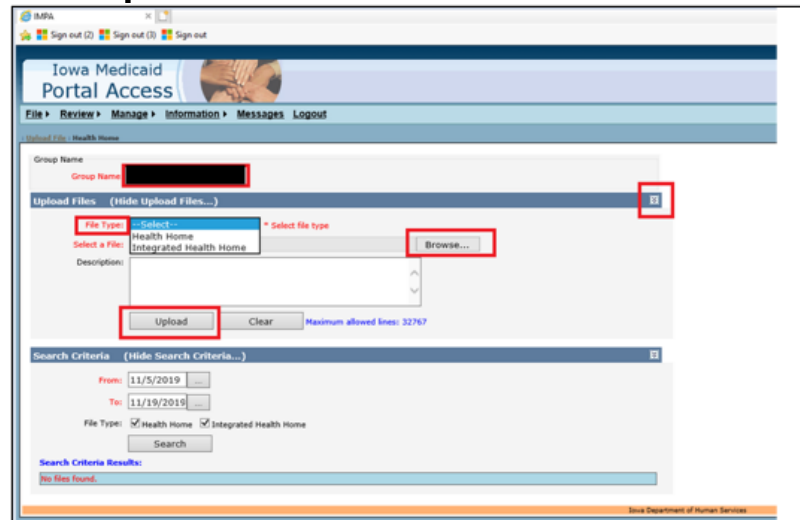
Uploading Chart Review Documentation

- Login to IMPA
- Hover Over File then Upload File
- Select “Health Home”
 - Note: If you do not have access to the Health Home upload file functionality, please request access by completing this form <https://www.tfaforms.com/5057291>



Uploading Chart Review Documentation (continued)

- Select:
 - Group Name
 - File Type (you may need to expand Upload Files section)
- Select a File: browse to the location of the file on your computer and select the file you want to upload.
- Description is optional
- Click on “Upload”



The screenshot displays the Iowa Medicaid Portal Access interface. At the top, there's a navigation bar with links: File, Review, Manage, Information, Messages, and Logout. Below this, the 'Upload Files' section is visible, which is currently expanded. It contains a 'Group Name' field with a dropdown menu showing 'Health Home' and 'Integrated Health Home'. A 'File Type' dropdown is set to 'Select', with a 'Browse...' button next to it. A 'Description' text area is also present. At the bottom of the upload section, there are 'Upload' and 'Clear' buttons, along with a note 'Maximum allowed files: 32767'. Below the upload section, there's a 'Search Criteria' section with date pickers for 'From' (11/5/2019) and 'To' (11/19/2019), and checkboxes for 'Health Home' and 'Integrated Health Home'. A 'Search' button is at the bottom of this section. The 'Search Criteria Results' section shows 'No files found'.

Uploading Chart Review Documentation (continued)

- Only two type files can be uploaded now - csv and pdf files. When trying to upload file types other than csv and pdf, you will receive an error message.

The screenshot displays the Iowa Medicaid Portal Access interface. At the top, there is a navigation bar with links: File, Review, Manage, Information, Messages, and Logout. Below this, the 'Upload Files' section is active, showing a form for uploading files. The form includes a 'Group Name' field, a 'File Type' dropdown menu set to 'Health Home', a 'Select a File' button, and a 'Browse...' button. Below these is a 'Description' text area and 'Upload' and 'Clear' buttons. A red error message is displayed: 'This file's extension, .jpg is not allowed! These are the allowed file extensions, .csv, .pdf'. Below the error message is the 'Search Criteria' section, which includes 'From' and 'To' date pickers (both set to 11/5/2019 and 11/19/2019 respectively), a 'File Type' section with checkboxes for 'Health Home' and 'Integrated Health Home' (both checked), and a 'Search' button. At the bottom, there is a 'Search Criteria Results' section showing 'No files found.' The footer of the page reads 'Iowa Department of Human Services'.

Uploading Chart Review Documentation (continued)

- If you upload documentation in error, use the delete option shown below

The screenshot displays the Iowa Medicaid Portal Access interface. At the top, there is a navigation bar with links: File, Review, Manage, Information, Messages, and Logout. Below this, the 'Upload Files' section is visible, featuring a 'Group Name' field, a 'File Type' dropdown menu set to 'Health Home', and a 'Select a File' button. A description field is also present. Below the upload section, a red-bordered box highlights the message: '2019 Walking Path Events Flyer.pdf uploaded successfully!'. The 'Search Criteria' section includes date range filters for 'From' (11/5/2019) and 'To' (11/19/2019), and checkboxes for 'File Type' (Health Home and Integrated Health Home). A 'Search' button is located below these filters. The 'Search Criteria Results' section contains a table with the following data:

Reference Number	User Name	File Type	File Name	Description	File Status	Date/Time Uploaded	Delete
[Redacted]	Shanna	Health Home	[Redacted]		Uploaded	11/19/2019 11:52:44 AM	Delete
[Redacted]	Shanna	Health Home	[Redacted]		Uploaded	11/19/2019 11:49:32 AM	Delete

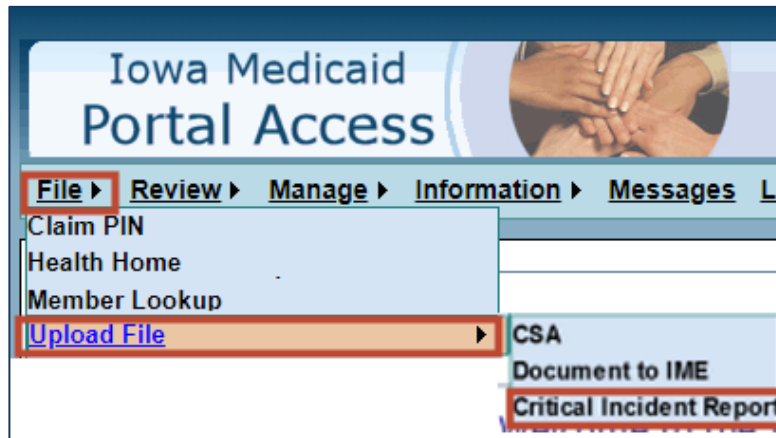
The 'Delete' button for the second row is highlighted with a red box. At the bottom of the page, the text 'Iowa Department of Human Services' is visible.

IMPA Training

Uploading, Viewing, and Editing a Critical Incident Report

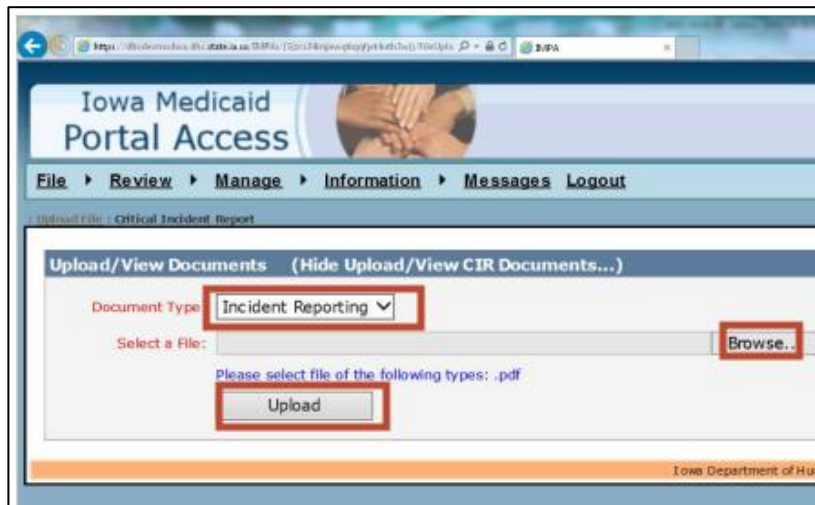
Uploading a Critical Incident Report

- To upload a Critical Incident Report
 - Go to File > Upload File > Critical Incident Report
 - For more information on the Critical Incident Reporting - <https://dhs.iowa.gov/ime/Providers/tools-trainings-and-services/ATRegistration>
 - Note: If you do not have access to the Critical Incident Report upload file functionality, please request access by completing this form: <https://www.tfaforms.com/5057291>



Uploading a Critical Incident Report (continued)

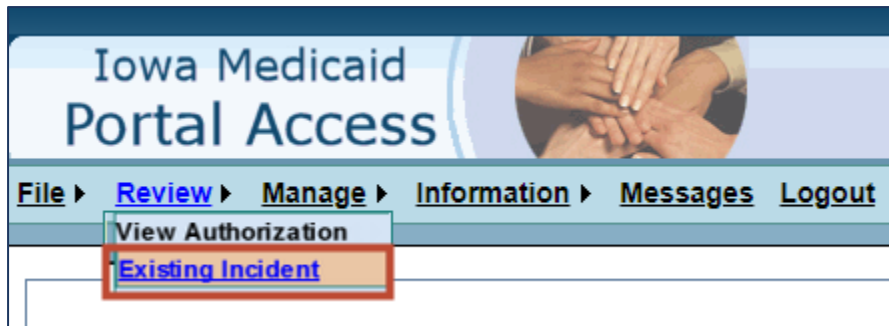
- Document Type: Select from the dropdown menu “Incident Reporting”.
- Select a File: Click on “Choose File”. Browse to the location of the file on your computer and select the file you want to upload.
- Click “Upload” to begin the upload.



The screenshot displays the Iowa Medicaid Portal Access interface. At the top, the header reads "Iowa Medicaid Portal Access" with a navigation bar containing links: File, Review, Manage, Information, Messages, and Logout. Below this, a sub-header indicates "Upload/View Documents (Hide Upload/View CIR Documents...)". The main form area includes a "Document Type" dropdown menu set to "Incident Reporting", a "Select a File:" text input field with a "Browse..." button, and an "Upload" button. A note specifies "Please select file of the following types: .pdf". The footer of the page mentions "Iowa Department of Human Services".

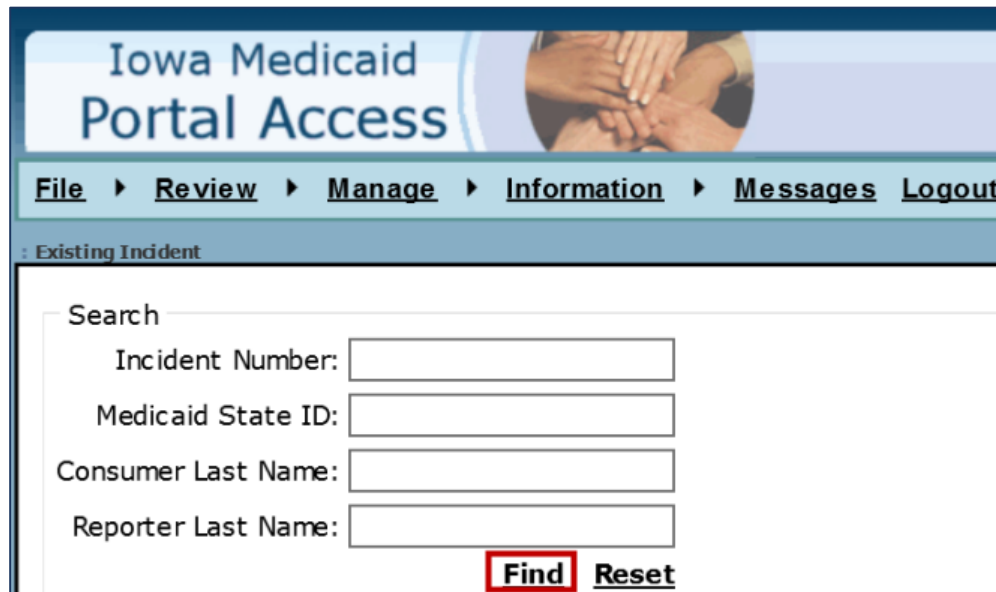
Viewing a Critical Incident Report

- To view a previously uploaded Critical Incident Report
 - Go to Review > Existing Incident



Viewing a Critical Incident Report (continued)

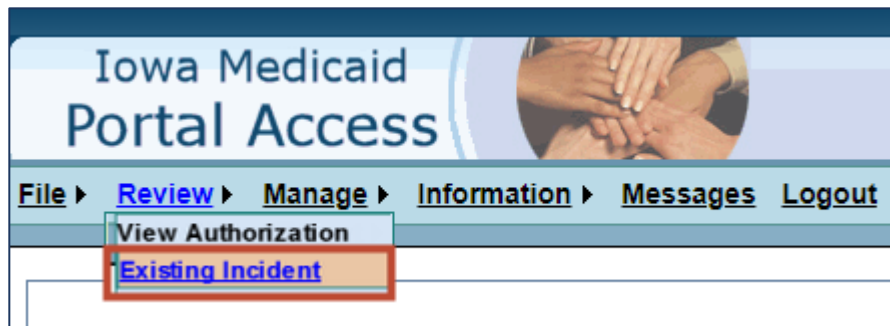
- Enter the Search criteria
- Click Find



The screenshot shows the Iowa Medicaid Portal Access interface. At the top, there is a header with the text "Iowa Medicaid Portal Access" and a circular image of hands stacked together. Below the header is a navigation bar with links: [File](#), [Review](#), [Manage](#), [Information](#), [Messages](#), and [Logout](#). Below the navigation bar is a section titled "Existing Incident". Under this section, there is a "Search" label followed by four input fields: "Incident Number:", "Medicaid State ID:", "Consumer Last Name:", and "Reporter Last Name:". At the bottom of the search section, there are two buttons: "Find" (highlighted with a red border) and "Reset".

Updating a Critical Incident Report

- To update a Critical Incident Report
 - Go to Review > Existing Incident



Updating a Critical Incident Report (continued)

- Enter the Search criteria
- Click Find
- Identify the report needing updating
- Click on the pencil under “Note” column
 - A text box will appear asking for additional information. After adding the additional information click Save.

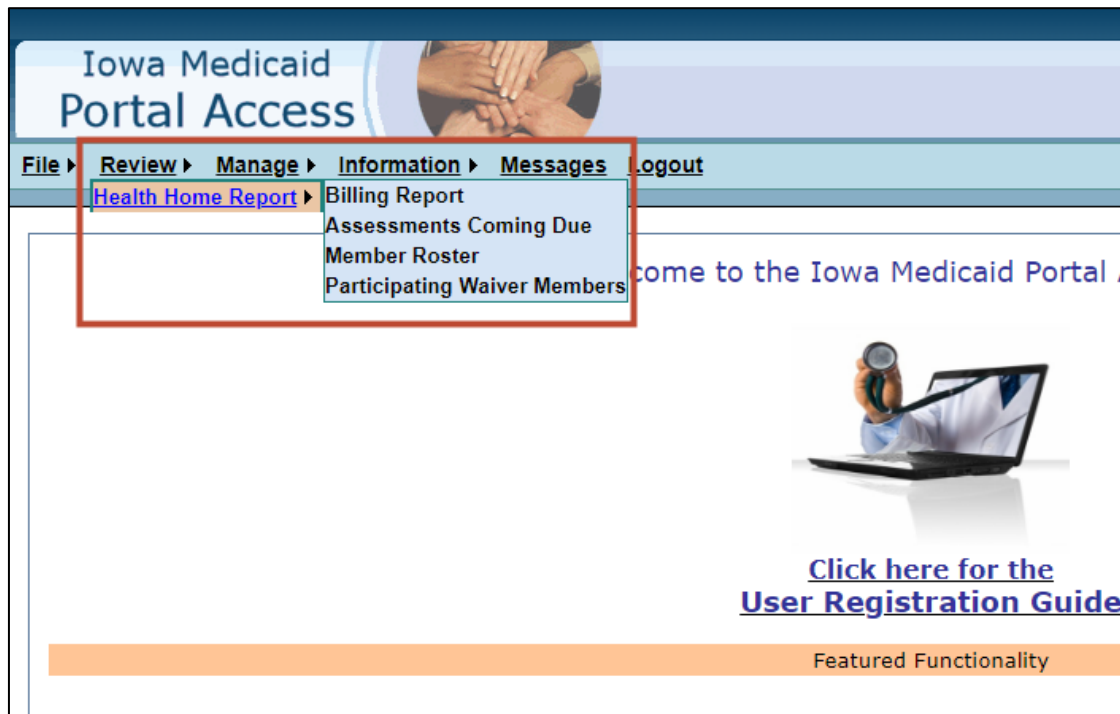
The screenshot displays the Iowa Medicaid Portal Access interface. At the top, there is a header with the text "Iowa Medicaid Portal Access" and a navigation menu with links: "File", "Review", "Manage", "Information", "Messages", and "Logout". Below the header, there is a section titled "Existing Incident" which contains a search form. The search form has four input fields: "Incident Number:", "Medicaid State ID:", "Consumer Last Name:", and "Reporter Last Name:". Below these fields are two buttons: "Find" (highlighted with a red box) and "Reset". Below the search form is a table with the following columns: "Incident ID", "Medicaid State ID", "Consumer Name", "Incident Date", "Reporter Name", "CaseManager Name", "Completed", and "Note". The table has one row of data with the following values: "Select", "Delete", a small icon, a blacked-out incident ID, a blacked-out Medicaid State ID, a blacked-out consumer name, a blacked-out incident date, a blacked-out reporter name, a blacked-out case manager name, "True", and a pencil icon in the "Note" column (highlighted with a red box).

IMPA Training

Available Reports

Available Reports

- Login to IMPA, hover over Review, click Health Home Reports:



Available Reports

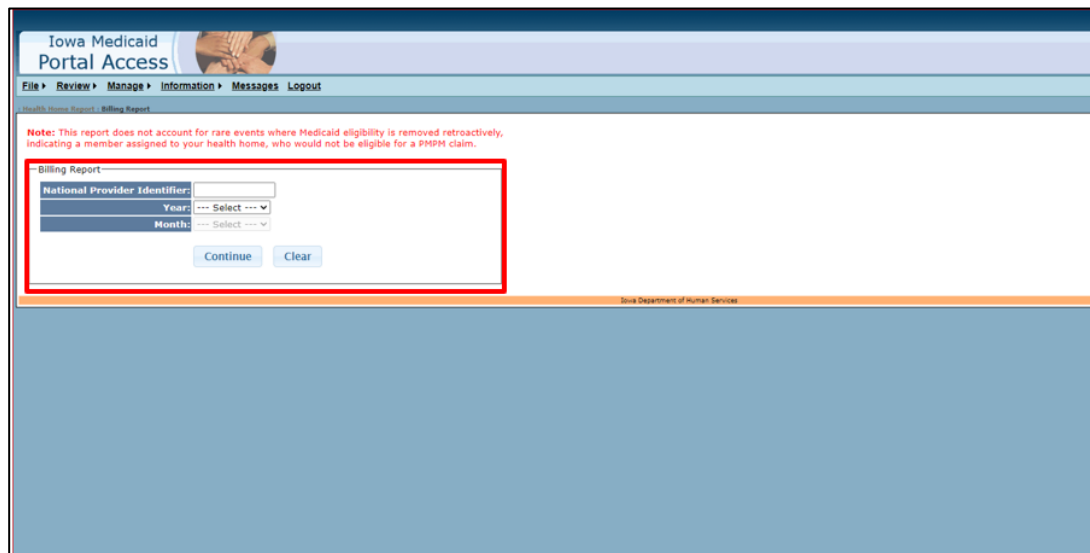
(continued)

- Billing Report
- Assessment Coming Due
- Member Roster Report
 - The Assigned report
 - The Unassigned report
 - Not Processed report
- Participating Waiver Members Report

Available Reports (continued)

Billing Report

- The Billing Report provides information on all your members enrolled in the program.
- Enter in your organization's NPI, the applicable year and month.



The screenshot shows the Iowa Medicaid Portal Access interface. At the top, there is a header with the text "Iowa Medicaid Portal Access" and a navigation bar with links: "File", "Review", "Manage", "Information", "Messages", and "Logout". Below the navigation bar, there is a sub-header "Health Status Report - Billing Report". A red-bordered box highlights the "Billing Report" section, which contains a "Note" and a form. The "Note" states: "Note: This report does not account for rare events where Medicaid eligibility is removed retroactively, indicating a member assigned to your health home, who would not be eligible for a PMPH claim." The form includes a "National Provider Identifier" text field, a "Year" dropdown menu, and a "Month" dropdown menu. Below the form are "Continue" and "Clear" buttons. The footer of the page reads "Iowa Department of Human Services".

Available Reports (continued)

Billing Report

Note: This report does not account for rare events where Medicaid eligibility is removed retroactively, indicating a member assigned to your health home, who would not be eligible for a PMPM claim.

Billing Report

National Provider Identifier: [REDACTED]

Year: 2023 ▼

Month: January ▼

[Continue](#)

[Clear](#)

[Export to CSV](#) [Print Billing Member List](#)

NPI: [REDACTED] **Status:** Enrolled and Assigned

Total Number of State IDs : 13

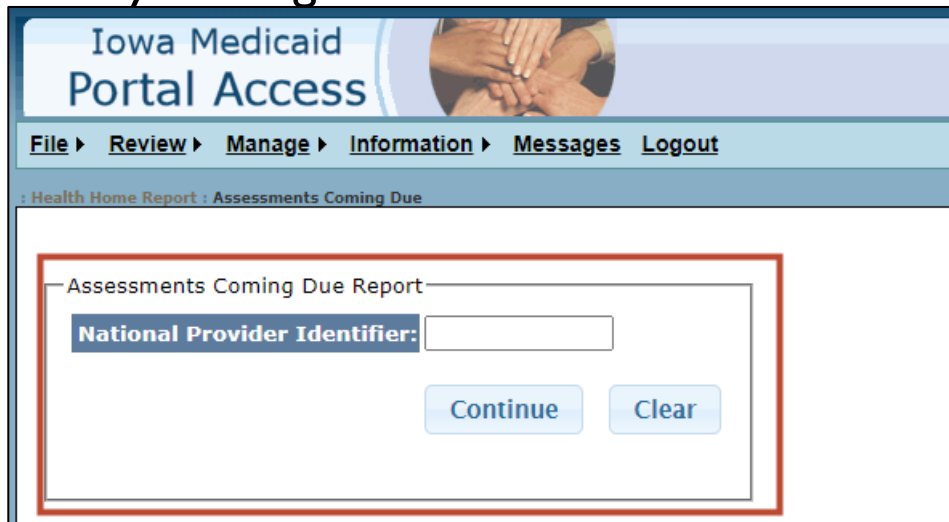
State ID	Member Name	Tier
[REDACTED]	[REDACTED]	5
[REDACTED]	[REDACTED]	8
[REDACTED]	[REDACTED]	5
[REDACTED]	[REDACTED]	8
[REDACTED]	[REDACTED]	7
[REDACTED]	[REDACTED]	6
[REDACTED]	[REDACTED]	6
[REDACTED]	[REDACTED]	7
[REDACTED]	[REDACTED]	8
[REDACTED]	[REDACTED]	6
[REDACTED]	[REDACTED]	5
[REDACTED]	[REDACTED]	0
[REDACTED]	[REDACTED]	8

Available Reports

(continued)

Assessments Coming Due

- The assessment coming due report will provide the state IDs that are currently enrolled in Medicaid and have an assessment coming due within the next 3 months.
- Enter your organization's NPI number and click continue.



The screenshot displays the Iowa Medicaid Portal Access interface. At the top, there is a header with the text 'Iowa Medicaid Portal Access' and a small image of hands stacked together. Below the header is a navigation bar with links: 'File', 'Review', 'Manage', 'Information', 'Messages', and 'Logout'. Underneath the navigation bar, a breadcrumb trail reads 'Health Home Report : Assessments Coming Due'. The main content area features a form titled 'Assessments Coming Due Report'. This form contains a label 'National Provider Identifier:' followed by a text input field. Below the input field are two buttons: 'Continue' and 'Clear'. The entire form is enclosed in a red rectangular border.

Available Reports (continued)

Assessments Coming Due

Assessments Coming Due Report

National Provider Identifier:

Continue

Clear

[Export to CSV](#)

[Print Assesments Coming Due List](#)

NPI:

Status: Enrolled and Assigned

Total Number of State IDs : 1

State ID	Member Name	Assessment Date	Tier	Diagnosis1-10
		3/22/2022	6	

Available Reports (continued)

Member Roster Report

- **IMPORTANT:** This report is not the source of truth for your member enrollment (see Billing Report for member enrollment)
- This report has 3 different options for selection.
- Using the radio button at the top choose Integrated Health Home
- Choose address – click tab or enter
- Enter the start and ending dates for the report.
- Using the radio buttons choose “Assigned”, “Unassigned”, or “Not Processed”

The screenshot shows the 'Iowa Medicaid Portal Access' interface. The main title is 'Iowa Medicaid Portal Access' with a logo of hands. Below the title is a navigation bar with links: File, Review, Manage, Information, Messages, and Logout. The current page is 'Health Home Report : Member Roster'. The form is titled 'Member Roster Report'. It contains several fields and radio buttons. At the top, there are two radio buttons: 'Health Home' (unselected) and 'Integrated Health Home' (selected). Below these are fields for 'National Provider Identifier' (a text box), 'Address' (a dropdown menu showing '--- Select ---'), 'Start Date' (a date picker showing '03/12/2022'), and 'End Date' (a date picker showing '04/12/2023'). At the bottom, there are three radio buttons for 'Status': 'Assigned' (selected), 'Unassigned' (unselected), and 'Not processed' (unselected). There are 'Continue' and 'Clear' buttons at the bottom. A red box highlights the 'Status' section, and a red arrow points to the 'Assigned' radio button with the text 'Select applicable radio button'.

Available Reports

(continued)

Assigned Member Roster Report

- Provides a listing of members currently assigned to a health home or an integrated health home.
- The information provided on this report are:
 - State ID
 - Name
 - Assessment Date
 - Tier
 - Assigned
 - Last Action Date

Available Reports (continued)

Assigned Member Roster Report

1 of 1

Select a format

Export

IOWA DEPARTMENT OF HUMAN SERVICES

Member Roster Report

Date of Report: 04/12/2023

NPI:

Address:

Date Range: 03/12/2022 - 04/12/2023

*The Assigned report provides a listing of members assigned to a health home or an integrated health home.

Total Number of State IDs: 12

StateID	Name	Assessment Date	Tier	Assigned	Last Action Date
		03/28/2023	5	Y	04/07/2023
		12/21/2022	8	Y	12/21/2022
		09/15/2022	5	Y	10/31/2022
		07/22/2022	8	Y	10/28/2022
		09/30/2022	7	Y	10/06/2022
		12/28/2022	8	Y	01/25/2023

Available Reports

(continued)

Unassigned Member Roster Report

Provides a listing of members that are no longer assigned or have never been assigned to a health home or an integrated health home.

- The information provided on this report are:
 - State ID
 - Name
 - Assessment Date
 - Tier
 - Assigned
 - Last Action Date
 - Reason

Available Reports

(continued)

Unassigned Member Roster Report

1 of 1

Select a format

Export

IOWA DEPARTMENT OF HUMAN SERVICES

Member Roster Report

Date of Report: 04/12/2023

NPI: [REDACTED]

Address: [REDACTED]

Date Range: 03/12/2022 - 04/12/2023

*The Unassigned report provides a listing of members that are no longer assigned or have never been assigned to a health home or an integrated health home.

Total Number of State IDs: 11

StateID	Name	Assessment Date	Tier	Assigned	Last Action Date	Reason
[REDACTED]	[REDACTED]	04/22/2022	7	N	11/04/2022	Assigned to MCO
		01/01/1900	4	N	10/12/2022	IHAWP Participation
		01/01/1900	4	N	10/27/2022	Assigned to MCO
		11/30/2021	6	N	06/27/2022	Assigned to MCO
		07/15/2021	6	N	08/31/2022	System Disenroll

Available Reports

(continued)

Not Processed Member Roster Report

Provides a listing of members that have requested enrollment into a health home or an integrated health home and will be processed at month end processing. Approximately 6 business days before the end of each month.

- The information provided on this report are:
 - State ID
 - Name
 - Assessment Date
 - Tier
 - Assigned
 - Last Action Date

Available Reports (continued)

Not Processed Member Roster Report

1 of 1

Select a format

Export

IOWA DEPARTMENT OF HUMAN SERVICES
Member Roster Report

Date of Report: 04/12/2023

NPI: [REDACTED]

Address: [REDACTED]

Date Range: 03/12/2022 - 04/12/2023

*The Not Processed report provides a listing of members that have requested enrollment into a health home or an integrated health home and will be processed at month end processing.

Total Number of State IDs: 13

StateID	Name	Assessment Date	Tier	Assigned	Last Action Date
[REDACTED]	[REDACTED]	12/21/2022	8		12/21/2022
[REDACTED]	[REDACTED]	09/15/2022	5		10/31/2022
[REDACTED]	[REDACTED]	07/22/2022	8		10/28/2022
[REDACTED]	[REDACTED]	09/30/2022	7		10/06/2022
[REDACTED]	[REDACTED]	12/28/2022	8		01/25/2023

Available Reports (continued)

Participating Waiver Members Report

This report provides users with a listing of eligible and enrolled members that are also participating in an active waiver program along with their case manager contact information. The information provided in this report is for the current month only.

Use the radio button to select “Integrated Health Home”

- Enter: NPI
- Select: Address
- Click: Continue



The screenshot displays the Iowa Medicaid Portal Access interface. At the top, there is a header with the text "Iowa Medicaid Portal Access" and a small image of hands. Below the header is a navigation bar with links: File, Review, Manage, Information, Messages, and Logout. The main content area is titled "Health Home Report : Participating Waiver Members". Below this title is a form titled "Participating Waiver Members Report". The form contains two radio buttons: "Health Home" (unselected) and "Integrated Health Home" (selected). Below the radio buttons are two input fields: "National Provider Identifier:" with a text box, and "Address:" with a dropdown menu showing "--- Select ---". At the bottom of the form are two buttons: "Continue" and "Clear". A red rectangular box highlights the form area.

Available Reports

(continued)

Participating Waiver Members Report

1 of 1

Select a format

Export

IOWA DEPARTMENT OF HUMAN SERVICES
Participating Waiver Members

Date of Report: 04/12/2023

NPI: [REDACTED]

Address: [REDACTED]

Date Range: 04/01/2023 - 04/30/2023

*This report provides users with a listing of eligible and enrolled members that are also participating in an active waiver program along with their case manager contact information. The information provided in this report is for the current month only.

HS = Habilitation Services | ID = Intellectual Disability | PD = Physical Disability |
HD = Health & Disability | IHS = Iowa Plan Habilitation Services

State ID	Name	Waiver	Case Manager	Email	Phone	Address
[REDACTED]	[REDACTED]	CMH	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	HS	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	CMH	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	CMH	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Contact Information

For questions, contact:

- Iowa Medicaid Health Home program specific questions: Healthhomes@dhs.state.ia.us
- IMPA access questions/issues: impasupport@dhs.state.ia.us